1. Refunds will be issued based on the following time line:

   a. **February, April, Camp Quest, & Can’t Get Enough Mini Camps**
      i. Refunds will be issued as a credit towards your hanoverrec.com account only if the opening can be filled with a participant from the waiting list.

   b. **Summer Camps**
      i. Before May 1<sup>st</sup>
         1. Full refunds will be issued
      ii. May 1<sup>st</sup> and Later
         1. Refunds will be issued as a credit towards your hanoverrec.com account only if the opening can be filled with a participant from the waiting list.

2. Applicable credit card fees and any trip deposit fees are non refundable.

3. We do not provide cash refunds.

4. Refunds take a minimum of two weeks to process.

5. All refund requests must be made in writing to parksandrec@hanovernh.org